

## SHROPSHIRE COUNCIL – BENEFITS SERVICE

### ACCESS POINTS

Location	Address	Opening times		Contact Numbers	Other services available on this site
Albrighton Customer Service Point  <a href="#">Telly Talk Site</a>	Albrighton Library, Station Road, Albrighton, Wolverhampton, WV7 3QH	Monday	2.00pm to 5.00pm	01743 210364	CAB Tuesday 10.00am to 12.00pm  Age Concern Tuesday 10.00am to 1.00pm  A4U Tuesday 10.00am to 12.00pm Friday 10.00am to 12.00pm
		Tuesday	10.00am to 1.00pm 2.00pm to 5.00pm		
		Wednesday	2.00pm to 5.00pm		
		Thursday	No advisor		
		Friday	10.00am to 1.00pm 2.00pm to 5.00pm		
		Saturday	2.00pm to 5.00pm		
Bishops Castle Customer Service Point	Enterprise House, Station Street Bishops Castle, Shropshire, SY9 5AY	Monday	9.30am to 3.00pm	01743 210364	Age Concern Thursday 10.00am to 12.00pm  A4U Friday 10.00am to 11.00am  South Shropshire Housing Association Thursday 10.00am to 12.00pm Friday 10.00am to 11.00am
		Tuesday	9.30am to 3.00pm		
		Wednesday	No advisor		
		Thursday	No advisor		
		Friday	9.30am to 3.00pm		
Bridgnorth Council Office	Westgate, Bridgnorth, WV16 5AA	Monday to Friday 8.45am to 5.00pm		0345 6789001	
Bridgnorth Customer Service Point	Bridgnorth Library, Listley Street, Bridgnorth, Shropshire, WV16 4AW	Monday	9.30am to 5.00pm	01746 769252	
		Tuesday	9.30am to 5.00pm		
		Wednesday	9.30am to 5.00pm		
		Thursday	No advisor		

		Friday	9.30am to 5.00pm		
		Saturday	9.00am to 5.00pm alternate Saturdays phone for confirmation		
Broseley Customer Service Point	Broseley Library, Bridgnorth Road, Broseley, Shropshire, TF12 5EL	Monday	2.00pm to 7.00pm	01952 884378	Telford College Monday 9.30am to 12.00pm term time only  Connexions Monday 5.00pm to 6.00pm  Town Clerk Thursday 1.30pm to 4.30pm  Fairshare Friday 2.30pm to 3.30pm
		Tuesday	No advisor		
		Wednesday	No advisor		
		Thursday	9.30am to 1.00pm 2.00pm to 5.00pm		
		Friday	2.00pm to 7.00pm		
		Saturday	9.30am to 1.00pm		
Bucknell Customer Service Point  Telly Talk Site	Belmont Garage, Bucknell, Shropshire SY7 0AA	Monday	No advisor	01743 210364	A4U Tuesday 10.00am to 12.00pm Friday 10.00am to 12.00pm  CAB Tuesday 10.00am to 12.00pm  Age Concern Tuesday 10.00am to 2.00pm  South Shropshire Housing Association Tuesday 10.00am to 2.00pm Friday 10.00am to 12.00pm
		Tuesday	10.00am to 2.00pm		
		Wednesday	No advisor		
		Thursday	No advisor		
		Friday	10.00am to 12.00pm		
Chirbury Customer Service Point  Telly Talk Site	Chirbury Post Office and Stores, Chirbury, Shropshire, SY15 6BH	Monday	No advisor	01743 210364	A4U Tuesday 10.00am to 12.00pm Friday 10.00am to 12.00pm  CAB Tuesday 10.00am to 12.00pm Age Concern Tuesday 10.00am to 2.00pm
		Tuesday	10.00am to 2.00pm		
		Wednesday	No advisor		
		Thursday	No advisor		

		Friday	10.00am to 12.00pm		South Shropshire Housing Association Tuesday 10.00am to 2.00pm Friday 10.00am to 12.00pm
Church Stretton Customer Service Point	The Library, Church Street, Church Stretton, Shropshire SY6 6DQ	Monday	Summer - Monday to Saturday 9.30am to 5.00pm  Winter - Monday to Saturday 9.30am to 12.30pm and 1.30pm to 5.00pm	01694 723133	
Cleobury Mortimer Customer Service Point  Telly Talk Site	Market Hall, Church Street, Cleobury Mortimer, DY14 8BX	Monday	No advisor	01299 270024	A4U Tuesday 10.00am to 12.00pm  Age Concern Tuesday 10.00am to 1.00pm Thursday 10.00am to 12.00pm  South Shropshire Housing Association Tuesday 10.00am to 1.00pm Thursday 10.00am to 1.00pm  CAB Wednesday 10.00am to 1.00pm
		Tuesday	10.00am to 1.00pm		
		Wednesday	10.00am to 1.00pm		
		Thursday	10.00am to 1.00pm		
		Friday	No advisor		
Carven Arms Customer Service Point	Shropshire Hills, Discovery Centre, School Road, Craven Arms, Shropshire, SY7 9RS	Monday	10.00am to 4.30pm	01588 676060	
		Tuesday	10.00am to 5.30pm		
		Wednesday	10.00am to 5.30pm		
		Thursday	10.00am to 4.30pm		
		Friday	10.00am to 4.30pm		
Gobowen Customer Service Point	Gobowen Library St Martins Road Gobowen Shropshire	Monday	2.00pm to 5.00pm	01743 210364	A4U Tuesday 10.00am to 12.00pm  CAB
		Tuesday	2.00pm to 5.00pm		

Telly Talk Site	SY11 3NP	Wednesday	No advisor		Tuesday 10.00am to 12.00pm  Age Concern Tuesday 10.00am to 1.00pm Thursday 10.00am to 12.00pm
		Thursday	10.00am to 1.00pm 2.00pm to 5.00pm		
		Friday	2.00pm to 5.00pm		
		Saturday	10.00am to 1.00pm		
Highley Customer Service Point	Highley Library Severn Centre Highley Shropshire WV16 6JG	Monday	No advisor	01746 860396	
		Tuesday	10.00am to 1.00pm 2.00pm to 5.00pm		
		Wednesday	No advisor		
		Thursday	10.00am to 1.00pm 2.00pm to 5.00pm		
		Friday	No advisor		
		Saturday	10.00am to 1.00pm		
The Lantern Customer Service Point	The Lantern Meadow Farm Drive Harlescott Shrewsbury Shropshire SY1 4NG	Monday	9.00am to 6.00pm	01743 210800	Credit Union Tuesday 9.00am to 12.00pm Thursday 9.00am to 12.00pm  Community Police Thursday 3.30pm to 4.00pm
		Tuesday	9.00am to 6.00pm		
		Wednesday	9.00am to 6.00pm		
		Thursday	9.00am to 6.00pm		
		Friday	9.00am to 6.00pm		
		Saturday	9.00am to 1.00pm		
Ludlow Council Office	Stone House, Corve Street, Ludlow, SY8 1DG	Monday to Friday 8.45am to 5.00pm		0345 6789001	
Market Drayton Council Office	Raven House, 129 Cheshire Street, Market Drayton, TF9 3AH	Monday to Friday 8.45am to 5.00pm		0345 6789001	
Market Drayton	49 Cheshire Street,	Monday	9.30am to 4.00pm	01630 653114	Registrar Monday 10.00am to 1.30pm

Customer Service Point	Market Drayton, Shropshire, TF9 1PH	Tuesday	9.30am to 4.00pm		Wednesday 12.30pm to 3.30pm Friday 12.30pm to 3.30pm
		Wednesday	9.30am to 4.00pm		
		Thursday	9.30am to 4.00pm		
		Friday	9.30am to 4.00pm		
		Saturday	9.30am to 4.00pm		
Much Wenlock Customer Service Point  Telly Talk Site	Much Wenlock Museum, The Memorial Hall, High Street, Much Wenlock, TF13 6HR	Monday	10.30am to 1.00pm 1.30pm to 5.00pm	01743 210364	A4U Tuesday 11.00am to 12.00pm Thursday 11.00am to 12.00pm Friday 11.00am to 12.00pm  Age Concern Tuesday 11.00am to 1.00pm
		Tuesday	10.30am to 1.00pm 1.30pm to 5.00pm		
		Wednesday	10.30am to 1.00pm 1.30pm to 5.00pm		
		Thursday	10.30am to 1.00pm 1.30pm to 5.00pm		
		Friday	10.30am to 1.00pm 1.30pm to 5.00pm		
		Saturday	10.30am to 12.00pm		
Oswestry Council Office	Castle View, Oswestry, SY11 1JR	Monday to Friday 8.45am to 5.00pm		0345 6789001	
Pontesbury Customer Service Point  Telly Talk Site	Pontesbury Library, Bogey Lane, Pontesbury, SY5 2OF	Monday	10.00am to 1.00pm	01743 210364	
		Tuesday	10.00am to 1.00pm 2.00pm to 5.00pm		
		Wednesday	No advisor		
		Thursday	2.00pm to 5.00pm 6.00pm to 7.00pm		
		Friday	No advisor		
		Saturday	10.00am to 1.00pm		
Ruyton XI Towns	Victoria Room,	Monday	No advisor	01743 210364	A4U Tuesday 10.00am to 11.00am

Customer Service Points  Telly Talk Site	Little Ness Road, Shropshire, SY4 1LQ	Tuesday	10.00am to 11.00am		Friday 10.00am to 12.00pm  Age Concern Tuesday 10.00am to 11.00am  CAB Tuesday 10.00am to 11.00am
		Wednesday	No advisor		
		Thursday	No advisor		
		Friday	10.00am to 12.00pm		
Shawbury Customer Service Point  Telly Talk Site	Shawbury Library, Parish Hall, Church Road, Shawbury, SY4 4NH	Monday	12.00pm to 4.00pm	01743 210364	
		Tuesday	No advisor		
		Wednesday	12.00pm to 4.00pm		
		Thursday	No advisor		
		Friday	12.00pm to 4.00pm		
		Saturday	10.00am to 1.00pm		
Shifnal Customer Service Point	Shifnal Library, Broadway, Shifna,l Shropshire, TF11 8AZ	Monday	2.00pm to 5.00pm	01952 462545	Pension Service 2 <sup>nd</sup> and 4 <sup>th</sup> Wednesday of the month 10.00am to 12.00pm
		Tuesday	No advisor		
		Wednesday	10.00am to 1.00pm 2.00pm to 5.00pm		
		Thursday	No advisor		
		Friday	10.00am to 1.00pm 2.00pm to 5.00pm		
		Saturday	9.30am to 1.00pm		
Shrewsbury Council Office	Shirehall, Abbey Foregate, Shrewsbury, SY2 6ND	Monday to Friday 8.45am to 5.00pm		0345 6789001	
St Martins Customer Service Point	St Martins Community Centre, Overton Road, St Martins,	Monday	No advisor	01743 210364	CAB Wednesday 10.00am to 12.00pm  Age Concern
		Tuesday	No advisor		

Telly Talk Site	SY11 3AY	Wednesday	10.00am to 12.00pm		Thursday 10.00am to 12.00pm
		Thursday	10.00am to 12.00pm		
		Friday	No advisor		
Wem Council Office	Edinburgh House, New Street, Wem, SY4 5DB	Monday to Friday 8.45am to 5.00pm		0345 6789001	

**Key of other services**

**A4U** - A4U promotes Action, Advocacy and Advice for people with disabilities

**CAB** - Free independent and confidential advice on many subjects including debt, employment and housing

**Age Concern** - Independent and trustworthy support for older people

**Telford College** - tutor available for English, maths and computer courses

**Connexions** - careers advice for 13 to 19 year olds and young people issues

**Town Clerk** - to raise local issues and concerns

**Fairshare** - Credit Union